

The background of the slide is a dark blue topographic map with white contour lines. The lines are irregular and wavy, creating a sense of depth and terrain. The text 'RLID Training' is overlaid on the lower left portion of this background.

RLID Training

911 In-Service, Central Lane PSAP

Facilitated by Mara Williams, Lane Council of Governments

October 13th, 15th, and 17th, 2025

Who are we?



RLID: *Regional Land Information Database*

Comprehensive property research and reporting platform making government data available through a single portal

<https://www.rlid.org/>



LGDC: *Lane Geographic Data Consortium*

Governing body for RLID made from representatives from LGDC
Member Organizations



LCOG: *Lane Council of Governments*

Regional planning, coordination, program development, and service delivery organization in local communities across Lane County

<https://www.lcog.org/>

What can you do in RLID

Find Owner Information

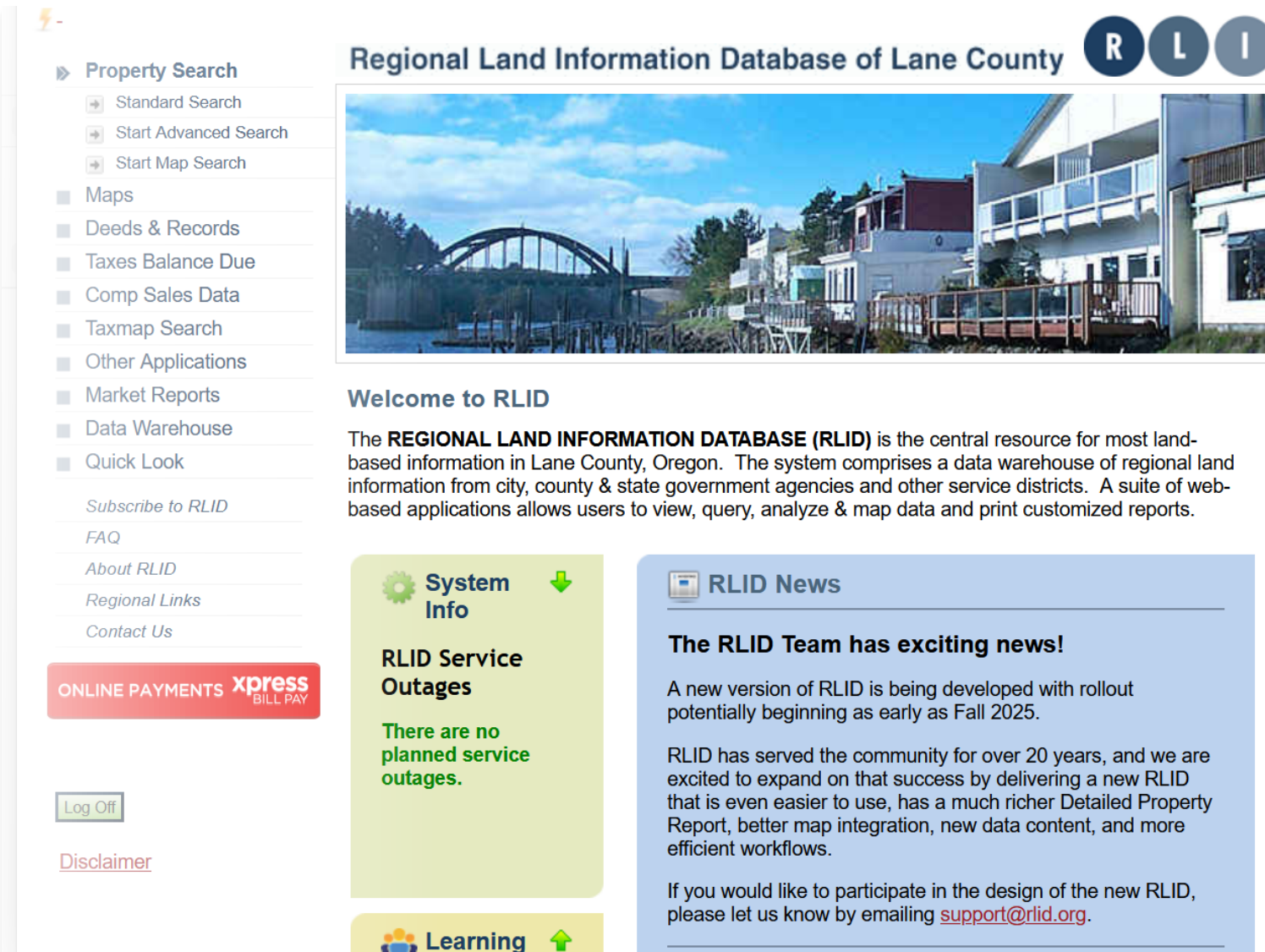
Get Tax and Assessment Information

Check School and Service Districts

Search for Deeds and other recorded documents

Find out how a property is zoned

Create mailing lists based on distance from an address



The screenshot displays the RLID website interface. At the top, the title "Regional Land Information Database of Lane County" is followed by the "RLI" logo. A navigation menu on the left lists various services: Property Search (with sub-links for Standard, Advanced, and Map Search), Maps, Deeds & Records, Taxes Balance Due, Comp Sales Data, Taxmap Search, Other Applications, Market Reports, Data Warehouse, and Quick Look. Below this menu are links for "Subscribe to RLID", "FAQ", "About RLID", "Regional Links", and "Contact Us". A red button for "ONLINE PAYMENTS xpress BILL PAY" is also visible. At the bottom left, there is a "Log Off" button and a "Disclaimer" link. The main content area features a large image of a bridge and buildings. Below the image, a "Welcome to RLID" section explains that the database is the central resource for land-based information in Lane County, Oregon, and lists its capabilities. To the right of this, a "System Info" section with a green arrow icon indicates "RLID Service Outages" and states "There are no planned service outages." Further right, a "RLID News" section with a blue background and a computer icon contains a headline "The RLID Team has exciting news!" and text about a new version of the database being developed for a potential rollout in Fall 2025. It also mentions the system's 20-year history and lists improvements like a new Detailed Property Report and better map integration. At the bottom of the news section, it invites users to provide feedback via email at support@rlid.org. A "Learning" section with a green arrow icon is partially visible at the bottom right.

Regional Land Information Database of Lane County RLI

Property Search

- Standard Search
- Start Advanced Search
- Start Map Search

Maps

Deeds & Records

Taxes Balance Due

Comp Sales Data

Taxmap Search

Other Applications

Market Reports

Data Warehouse

Quick Look

[Subscribe to RLID](#)

[FAQ](#)

[About RLID](#)

[Regional Links](#)

[Contact Us](#)

ONLINE PAYMENTS **xpress** BILL PAY

[Log Off](#)

[Disclaimer](#)

Welcome to RLID

The **REGIONAL LAND INFORMATION DATABASE (RLID)** is the central resource for most land-based information in Lane County, Oregon. The system comprises a data warehouse of regional land information from city, county & state government agencies and other service districts. A suite of web-based applications allows users to view, query, analyze & map data and print customized reports.

System Info

RLID Service Outages

There are no planned service outages.

RLID News

The RLID Team has exciting news!

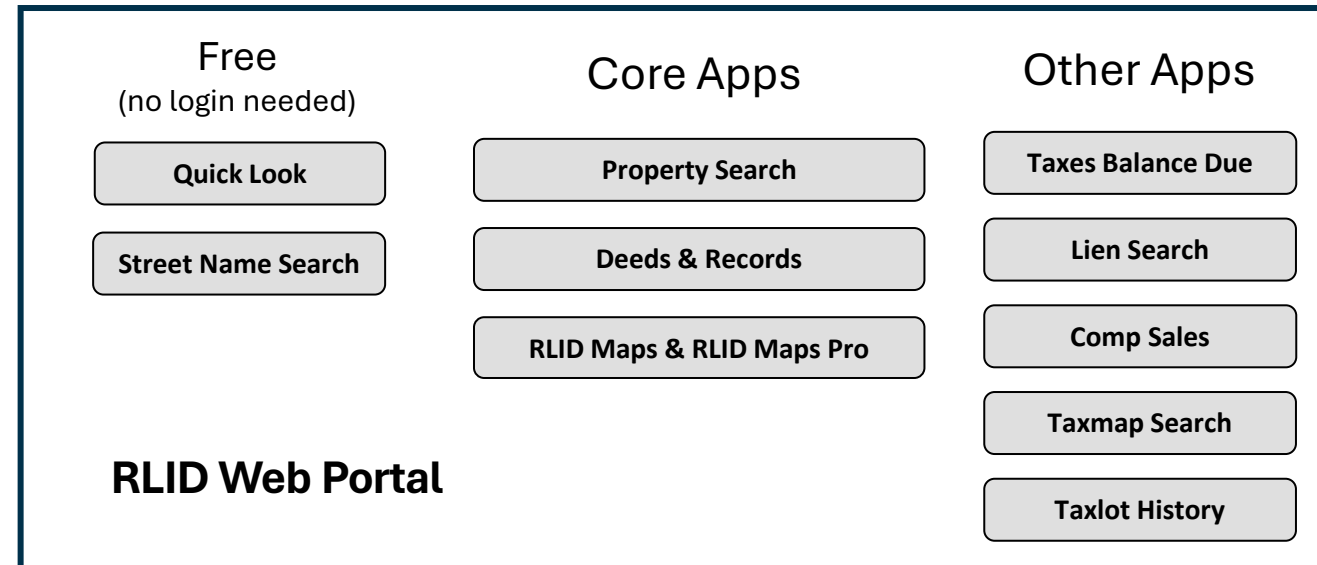
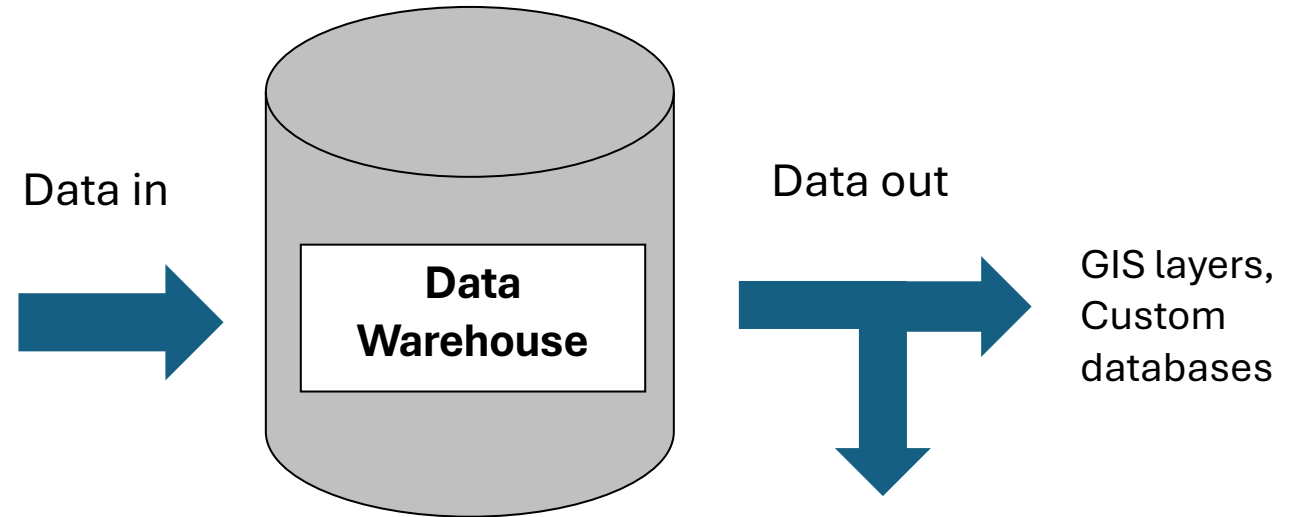
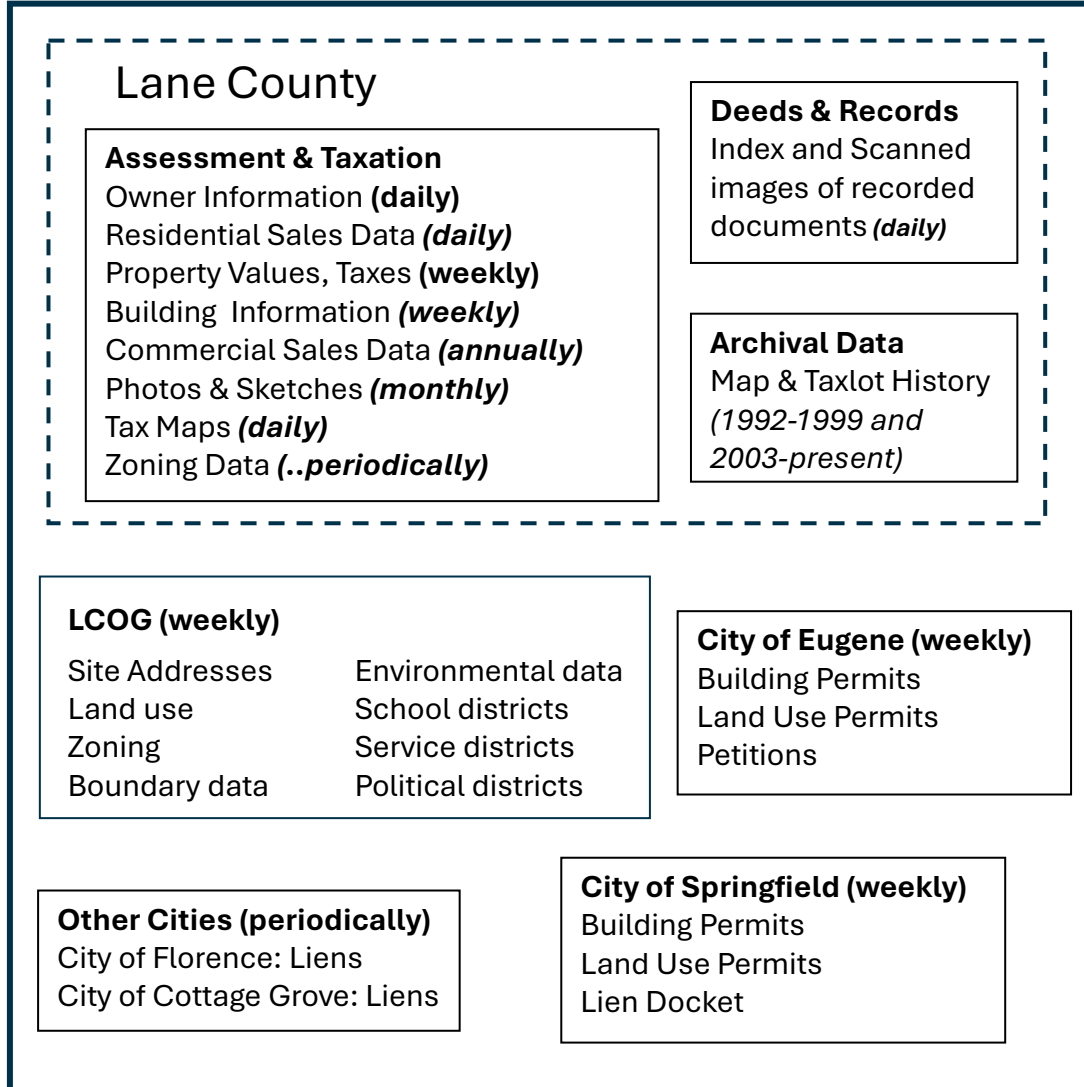
A new version of RLID is being developed with rollout potentially beginning as early as Fall 2025.

RLID has served the community for over 20 years, and we are excited to expand on that success by delivering a new RLID that is even easier to use, has a much richer Detailed Property Report, better map integration, new data content, and more efficient workflows.

If you would like to participate in the design of the new RLID, please let us know by emailing support@rlid.org.

Learning

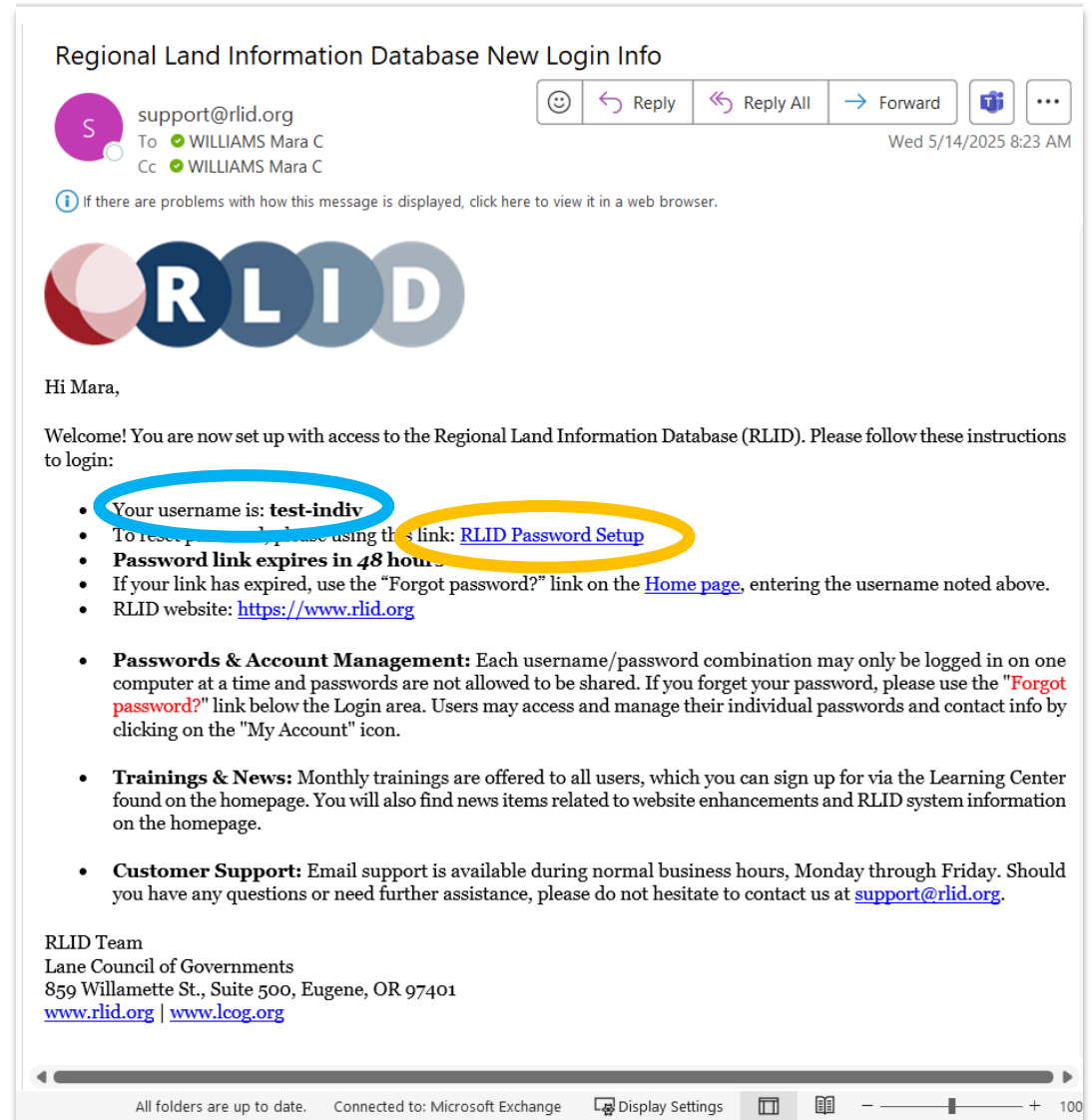
Data Warehouse



Accessing RLID

- You will get an email with your **username** and a temporary link to set up your own password
- If you have trouble setting up your password, or the email link is expired, email support@rlid.org for help

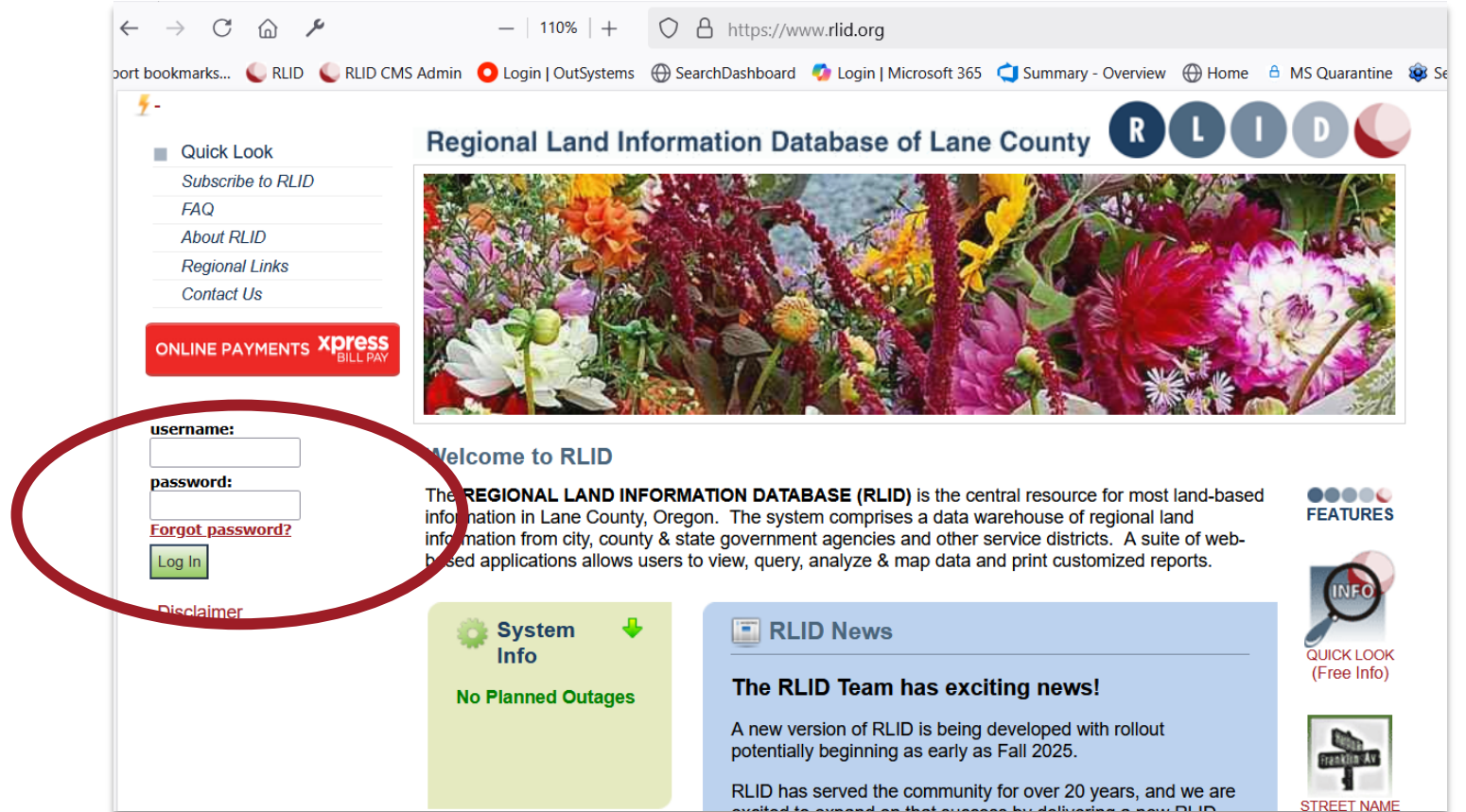
Organizations share a single username for their whole account – but each user is unique in the backend database



Logging In

Look for the login form on the left side of the home page

Use your shared username and your individual password to log in



The screenshot shows the homepage of the Regional Land Information Database (RLID) for Lane County. The browser address bar displays <https://www.rlid.org>. The page features a top navigation bar with links such as "RLID", "RLID CMS Admin", "Login | OutSystems", "SearchDashboard", "Login | Microsoft 365", "Summary - Overview", "Home", "MS Quarantine", and "Se". A left sidebar contains a "Quick Look" menu with links to "Subscribe to RLID", "FAQ", "About RLID", "Regional Links", and "Contact Us". Below this menu is a red button for "ONLINE PAYMENTS xpress BILL PAY". The main content area is titled "Regional Land Information Database of Lane County" and features a large image of colorful flowers. Below the image is a "Welcome to RLID" section with a description of the database. A red circle highlights the login form on the left side of the page, which includes fields for "username:" and "password:", a link for "Forgot password?", and a green "Log In" button. Other sections on the page include "System Info" with a green arrow and the text "No Planned Outages", "RLID News" with a headline "The RLID Team has exciting news!", and a "STREET NAME" section at the bottom right.

port bookmarks... RLID RLID CMS Admin Login | OutSystems SearchDashboard Login | Microsoft 365 Summary - Overview Home MS Quarantine Se

Quick Look
Subscribe to RLID
FAQ
About RLID
Regional Links
Contact Us

ONLINE PAYMENTS xpress BILL PAY

username:
password:
[Forgot password?](#)
[Log In](#)
[Disclaimer](#)

Regional Land Information Database of Lane County

Welcome to RLID

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System Info
No Planned Outages

RLID News

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RLID has served the community for over 20 years, and we are excited to expand on that success by delivering a new RLID.

FEATURES
QUICK LOOK (Free Info)
STREET NAME

Login From two Different Locations

If you see this screen, it's normal.

Click Log In to start your new session as usual.

R

L

I

D

REGIONAL LAND INFORMATION DATABASE



» Quick Look

[About RLID](#)

[Subscription Information](#)

[Regional Links](#)

[Contact Us](#)

Questions, problems or comments? [Email RLID support](#)

Login From Two Different Locations!

Your login can't be processed: it appears you have an active session from a different location (your login signed in from IP
To continue logging in at this location, re-enter your password. The session at the other location will be logged out automa

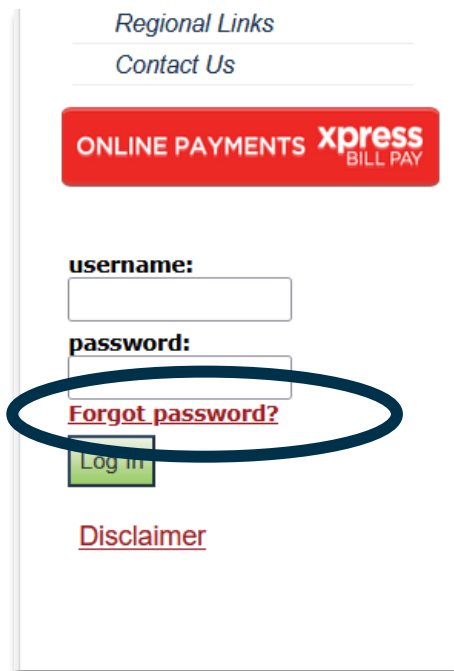
user name:

password:

PROPE

Password Reset

Click the Forgot Password link on the homepage



Regional Links
Contact Us

ONLINE PAYMENTS **xpress**
BILL PAY

username:

password:

[Forgot password?](#)

[Disclaimer](#)

Forgot Your Password?

To retrieve your password, enter all information in the form. If we find you in our records, you will receive an email with your new password.
If you no longer have access to the email address in our records, please contact [RLID help](#) for assistance.

* All fields are required

First Initial (of first name)*:

Last Name*:

Username*:

Your Email*:

* Enter email associated with your account

Fill out the form on the next page

- If what you put in the form matches the what we have in the database, you will receive an email that lets you reset your password
- If it doesn't match, email support@rlid.org and we can reset it for you

Different ways to use RLID

Using RLID to look up
information about a
property you know exists

Using RLID to find
properties that match
search criteria

What do you want to find out?

What information are you starting with?

What kind of output/ documents (if any)
do you want?



Find a property in RLID



Quick Link

Use the attribute link in Computer Aided Dispatch system

When you are looking at a specific location, click the **rlid_link attribute** in the **attribute table**

If you are not already logged into RLID, you will need to login to see the page



RLID.org

Use navigation menu on left side of page

Look for Standard Search

- search by address, owner name, tax account, maplot, or business name

Maps

- Will launch RLID Maps

Search Process

Input search
terms

Standard or
Advanced
Search Page

Review Results and
open reports

Search Results
Page

View and Export

Detailed Property
Report
RLID Maps
Other reports

Standard Search Inputs

The screenshot shows the RLID website's search interface. The header includes the RLID logo and the text 'REGIONAL LAND INFORMATION DATABASE'. A sidebar on the left contains a 'hide menu' button and a list of navigation links: HOME, Property Search (with sub-links for Standard Search, Start Advanced Search, and Start Map Search), Maps, Deeds & Records, Taxes Balance Due, Comp Sales Data, Taxmap Search, Other Applications, Market Reports, Data Warehouse, and Quick Look. Below these links are links for 'Subscribe to RLID', 'FAQ', 'About RLID', 'Regional Links', and 'Contact Us', followed by a 'Log Off' button. The main content area is titled 'Standard Property Search' and contains the following text: 'Multiple search criteria may be entered in the search form' and 'Examples: Street Name and Owner Name, or House #'. The search form is divided into two sections: 'Simple' and 'Advanced'. The 'Simple' section has a 'reset' button, a text input field with a placeholder 'e.g. 123 Main, 44 E 7th.', and a radio button labeled 'OR (choose simple or advanced address but not both)'. The 'Advanced' section has a 'reset' button, a dropdown menu for 'House #', a dropdown menu for 'Suffix', a dropdown menu for 'Street name starts with', a dropdown menu for 'Pre-Dir', a text input field for 'Street Name', a dropdown menu for 'Street Type', a dropdown menu for 'Unit Type', a text input field for 'Unit # (exact match)', and a dropdown menu for 'Mailing City'. At the bottom of the form is a 'Map/Taxlot' section with a 'reset' button and a dropdown menu.



**Search by full or
partial address**



**Search owner
name or business
name**

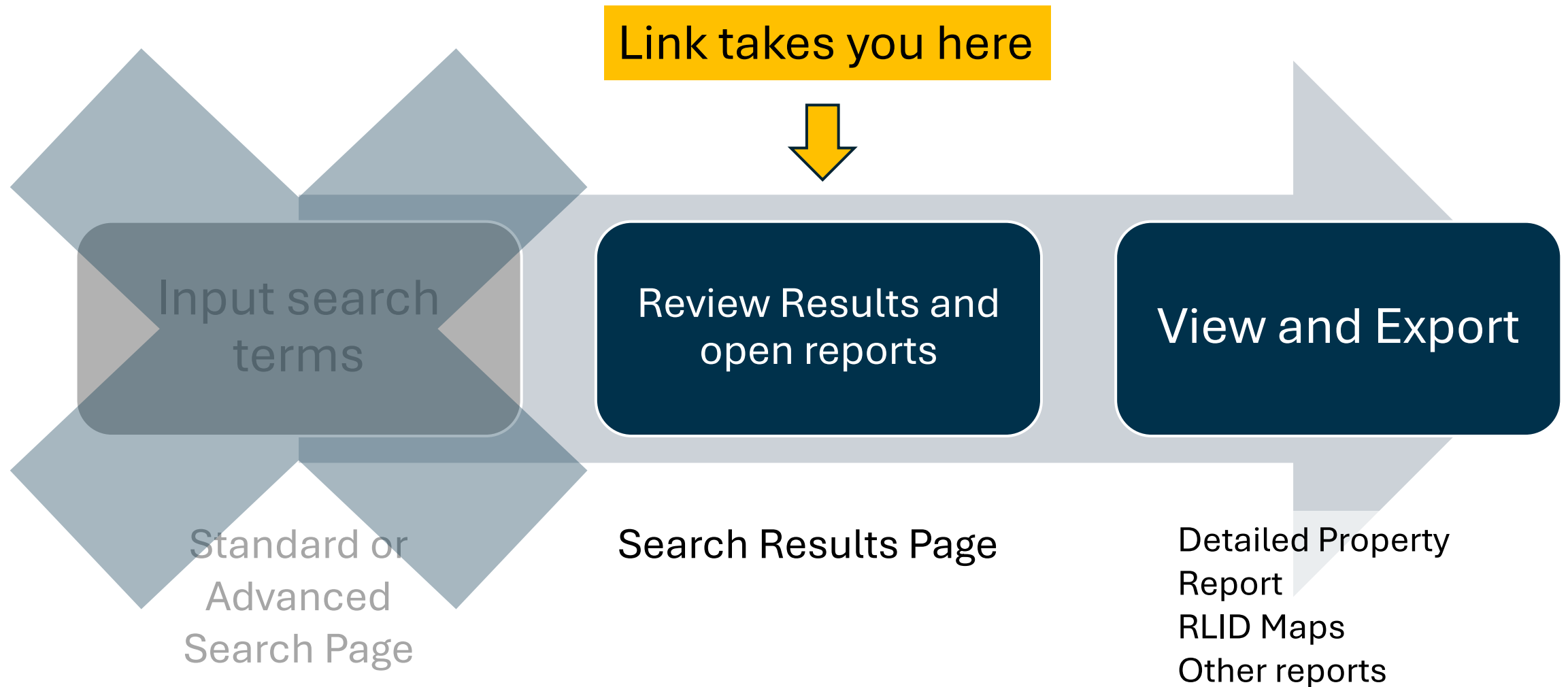


**Search by tax
account number**



**Search by map
and taxlot**

From rlid_link attribute



Results Page: Results Table

Returns data-rows for e combination of Maplot, Owner, Address, Account

17 data row(s). Click the "Refine Search" button if property of interest is not found.

Current search parameters: Address = 859 Willamette;

[Refine Results](#) [Start Over](#)

  
Print screen || Print to PDF || Export Results to XLS

View	Maplot	SIC	Account #	Site Address	Mail City	Zip	Owner	City Limits	UGB
     	17-03-31-14-04400		1414117	859 Willamette St Ste 200	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 230	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 240	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 245	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 250	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 260	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 270	Eugene	97401	Lane Council of Governments	EUG	EUG

Some locations only have one data row, others have many

Results Table: Multiple Rows for One Location

If you see multiple rows for the same location, choose based on what is most relevant to you

- Interested in addresses, choose based on Address column
- Interested in taxes, choose based on Account column

Standard Property Search Results

17 data row(s). Click the "Refine Search" button if property of interest is not found.

Current search parameters: Address = 859 Willamette;

[Refine Results](#)

[Start Over](#)



[Print screen](#) | [Print to PDF](#) | [Export Results to XLS](#)

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     	17-03-31-14-04400		1414117	859 Willamette St Ste 230	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 240	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 245	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 250	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 260	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 270	Eugene	97401	Lane Council of Governments	EUG	EUG
     	17-03-31-14-04400		1414117	859 Willamette St Ste 280	Eugene	97401	Lane Council of Governments	EUG	EUG

Results Page: Icons

Icons are *actions*

Icons go with the property on the same row



Note:

- *Properties with businesses will have an extra icon*
- *Some subscription levels only have six icons*

Most popular is the
Detailed Property Report



Complete Icon Tour



Top row: opens content in a new tab

- Images (pdfs)
- Summary Report
- Detailed Property Report
- RLID Maps at location



Bottom row: download or view reports

- DPR download
- Custom DPR
- Profile Report (Real Estate Industry)
- Business Report (only if location has businesses)
- Create Report Kit (Custom set of reports)

Detailed Property Report

Pulls the most complete set of information from the Data Warehouse

Arranged in sections, use the dropdown menu to jump between sections

Quick Links and Related Data

Underlined links go to other RLID pages or external sites

The screenshot shows the 'Regional Land Information Database' (RLID) interface. The top navigation bar includes links for Property Search, Maps, Deeds & Records, Taxes Balance Due, Comp Sales Data, Taxmap Search, Other Applications, Market Reports, Data Warehouse, Quick Look, and Log Off. The breadcrumb trail indicates the user is in 'Home > Property Search > Detailed Property Report'. A 'New Property Search' button is in the top right. The main content area displays property details for 'Map & Taxlot# 17-03-31-14-04400'. It includes the site address (859 Willamette St Ste 200 Eugene, OR 97401-2911), SIC (N/A), and Tax Account# (1414117). A dropdown menu for 'Go to:' is present. The 'Property Owner 1' is listed as 'Lane Council of Governments' with the address '859 Willamette St Ste 500 Eugene, OR 97401'. Tax information shows 'Tax account acreage' as 0.39 and 'Mapped taxlot acreage' as 0.39. A note states 'Additional site address(es) are associated with this tax account'. Quick Links and Related Accts (5419187, 5636890, 5692426, 5692920, 5737778, 5737804, 5737965, 5749283) are listed. A 'Show All' button is at the bottom right. The 'Maps' section shows three map views: a regional map of Eugene, a street map of the area, and an aerial view of the property. A red icon with an 'i' is next to the 'Report problem with map(s)' link.



More context
Click on red icons to learn about the data

DPR Section: Maps

Second section in the DPR

- no need to use the dropdown

Static images

- Overview
- simplified street map
- aerial photo

Other Maps opens the program with the map zoomed to the property

Maps 

top

Map & Taxlot # 17-03-31-14-04400

Click the map(s) to zoom





Report problem with map(s) 



Other Maps:

[tax maps](#) | [archived tax maps](#) | [plat maps](#)







DPR Section: General Taxlot Characteristics

Go to: ▼

Go to:

- Account Status
- Building Permits
- Business Information
- Census Information
- Environmental Data
- General Tax Account
- General Taxlot Characteristics**
- Improvements
- Land Use Applications

- Information about city limits, urban growth boundary
- Geographic coordinates
- Other information

General Taxlot Characteristics ⓘ

▪ [Geographic Coordinates](#)
X 4239744 Y 879370 (State Plane X,Y)
Latitude 44.0505 Longitude -123.0925

▪ [Zoning](#)
Zoning Jurisdiction Eugene

Eugene

Parent Zone	C-3	Major Commercial
Overlay	TD	Transit Oriented Development

▪ [Land Use](#)
General Land Use

Code	Description
data not available	data not available

Detailed Land Use

Code	Description
data not available	data not available

Taxlot Characteristics

Incorporated City Limits	Eugene
Urban Growth Boundary	Eugene
Year Annexed	1864
Annexation #	Unknown/No ID
Approximate Taxlot Acreage	0.39
Approx Taxlot Sq Footage	16,988
Plan Designation	Metro Plan Map
Eugene Neighborhood	Downtown Neighborhood Association
Census Tract	3900
Census Block Group	1
Septic	data not available
Well	data not available
Landscaping Quality	data not available
Historic Property Name	N/A
City Historic Landmark?	No
National Historical Register?	No
Adjacent to Local Access Road	No

DPR Sections: Owner/Taxpayer, Sales & Ownership Changes

Owner/Taxpayer
Petitions
Political Districts
Property Values & Taxes
Sales & Ownership Changes
Schools
Service Providers
Site Address
Tax Code Area & Taxing Districts
Tax Statements & Tax Receipts

[top](#)

Sales & Ownership Changes

Sale Date	Sale Price	Doc #	Image	Analysis Code	Multiple Accts?	Grantor(s)	Grantee(s)
01/03/2008	\$6,340,000	2008-639		V	No	APC Inc	Lane Council of Governments

Data source: Lane County Assessment and Taxation

[top](#)

Owner/Taxpayer

Owners		
Owner	Address	City/State/Zip
Lane Council of Governments	859 Willamette St Ste 500	Eugene, OR 97401
Taxpayer		
Party Name	Address	City/State/Zip
Lane Council of Governments	859 Willamette St Ste 500	Eugene, OR 97401

Data source: Lane County Assessment and Taxation

- Quick way to see ownership information, recent changes in ownership
- Ownership changes often has deed or document available

DPR Sections: Service Providers, Tax Code Areas

Property values & taxes
Sales & Ownership Changes
Schools
Service Providers
Site Address
Tax Code Area & Taxing Districts
Tax Statements & Tax Receipts
Township-Range-Section / Subdivision Data

- Service providers
- Taxing districts for the property

Service Providers	
Fire Protection Provider	Eugene Springfield Fire
Ambulance Provider	Eugene Springfield Fire
Ambulance District	WC
Ambulance Service Area	West/Central
LTD Service Area?	Yes
LTD Ride Source?	Yes

Tax Code Area & Taxing Districts	
Lane County Assessment & Taxation Billing Rate Document ** See below	
Tax Code Area (Levy Code) for current tax year	00498
Taxing Districts for TCA 00498	City of Eugene Eugene School District 4J Eugene Urban Renewal Downtown Lane Community College Lane County Lane Education Service District Upper Willamette Soil & Water
**NOTE Lane County Assessment and Taxation Tax Code Area & Taxing Districts reflect the current cer	

RLID Support

Contact support when

- You need help getting an account set up
- You can't recover your password
- You need help using a specific tool
- You can't find a specific piece of information, or aren't sure if it is in the Data Warehouse
- A link is broken, or something on the site isn't working
- You found results that are incomplete or incorrect
 - RLID Support will forward this to the agency that provides the information

RLID Support

Email: support@rlid.org

Leave a voice message:

541-682-1100

More to learn, questions

- Search techniques
- Deeds and Records
- Advanced Search
- RLID Maps

Mara Williams

mwilliams@lcog.org

541-682-1087

RLID Support

support@rlid.org

541-682-1100