

The background of the top half of the slide is a dark blue topographic map with white contour lines. The lines form various irregular shapes, representing elevation changes across a landscape. The overall pattern is dense and covers the entire width of the slide.

# Property Search Training

Regional Land Information Database

<https://www.rlid.org/>

Updated May 19, 2025

# Who are we?



RLID: *Regional Land Information Database*

Comprehensive property research and reporting platform making local government data available through a single portal

<https://www.rlid.org/>



LGDC: *Lane Geographic Data Consortium*

Governing body for RLID made from representatives from LGDC Member Organizations



LCOG: *Lane Council of Governments*

LCOG serves as a regional planning, coordination, program development, and service delivery organization in local communities across Lane County.

<https://www.lcog.org/>

# What can you do in RLID

Find Owner Information

Get Tax and Assessment Information

Check School and Service Districts

Search for Deeds and other recorded documents

Find out how a property is zoned

Create mailing lists based on distance from an address

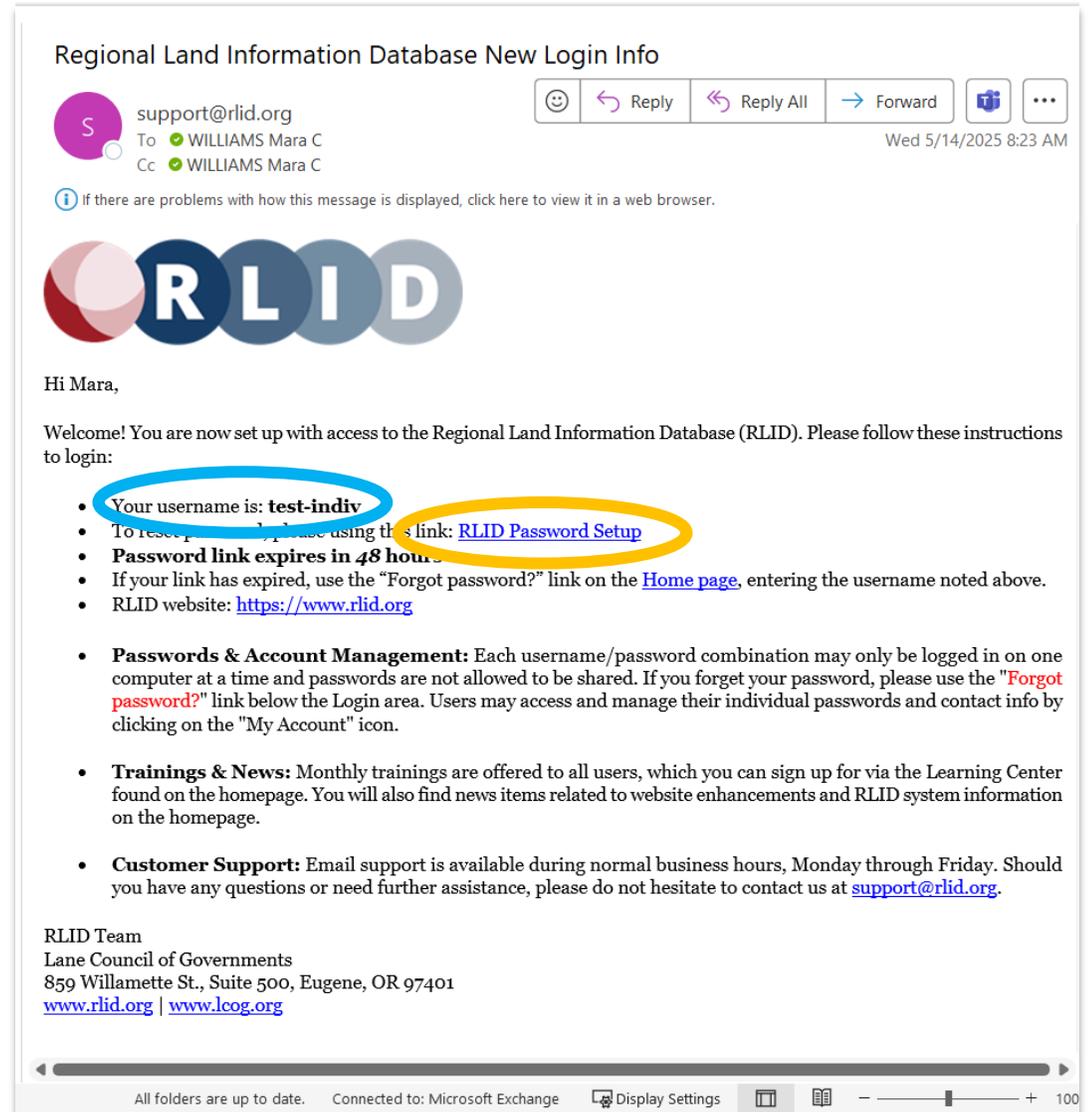
The screenshot displays the RLID website interface. At the top right, the title "Regional Land Information Database of Lane County" is followed by the letters "R", "L", and "I" in circular icons. Below the title is a banner image of a modern building complex. The left sidebar contains a "Property Search" menu with options for Standard Search, Start Advanced Search, and Start Map Search. Other menu items include Maps, Deeds & Records, Taxes Balance Due, Comp Sales Data, Taxmap Search, Other Applications, Market Reports, Data Warehouse, and Quick Look. Below the menu are links for "Subscribe to RLID", "FAQ", "About RLID", "Regional Links", and "Contact Us". A red button for "ONLINE PAYMENTS xpress BILL PAY" is visible. At the bottom left, there is a "Log Off" button and a "Disclaimer" link. The main content area features a "Welcome to RLID" section with a paragraph describing the database as a central resource for land-based information in Lane County, Oregon. Below this is a "System Info" section with a green arrow pointing down, containing a "RLID Service Outages" announcement that states "There are no planned service outages." To the right, there is a "RLID News" section with a blue header and a "The RLID Team has exciting news!" announcement. The news text states that a new version of RLID is being developed with a rollout potentially beginning as early as Fall 2025. It also mentions that RLID has served the community for over 20 years and is excited to expand on that success by delivering a new RLID with enhanced features. At the bottom right, there is a "Learning" section with a green arrow pointing up and a link to participate in the design of the new RLID by emailing support@rlid.org.

# Accessing RLID

## When you work for an organization that already has an RLID Account

- Your primary account holder adds you directly through the site, or they can email [support@rlid.org](mailto:support@rlid.org)
- You will get an email with your username and a temporary link to set up your own password
- If you have trouble setting up your password, or the email link is expired, email [support@rlid.org](mailto:support@rlid.org) for help

*Organizations share a single username for their whole account – but each user is unique in the backend database*



Regional Land Information Database New Login Info

support@rlid.org  
To: WILLIAMS Mara C  
Cc: WILLIAMS Mara C  
Wed 5/14/2025 8:23 AM

If there are problems with how this message is displayed, click here to view it in a web browser.



Hi Mara,

Welcome! You are now set up with access to the Regional Land Information Database (RLID). Please follow these instructions to login:

- Your username is: **test-indiv**
- To reset your password using this link: [RLID Password Setup](#)
- Password link expires in 48 hours
- If your link has expired, use the "Forgot password?" link on the [Home page](#), entering the username noted above.
- RLID website: <https://www.rlid.org>
- **Passwords & Account Management:** Each username/password combination may only be logged in on one computer at a time and passwords are not allowed to be shared. If you forget your password, please use the "Forgot password?" link below the Login area. Users may access and manage their individual passwords and contact info by clicking on the "My Account" icon.
- **Trainings & News:** Monthly trainings are offered to all users, which you can sign up for via the Learning Center found on the homepage. You will also find news items related to website enhancements and RLID system information on the homepage.
- **Customer Support:** Email support is available during normal business hours, Monday through Friday. Should you have any questions or need further assistance, please do not hesitate to contact us at [support@rlid.org](mailto:support@rlid.org).

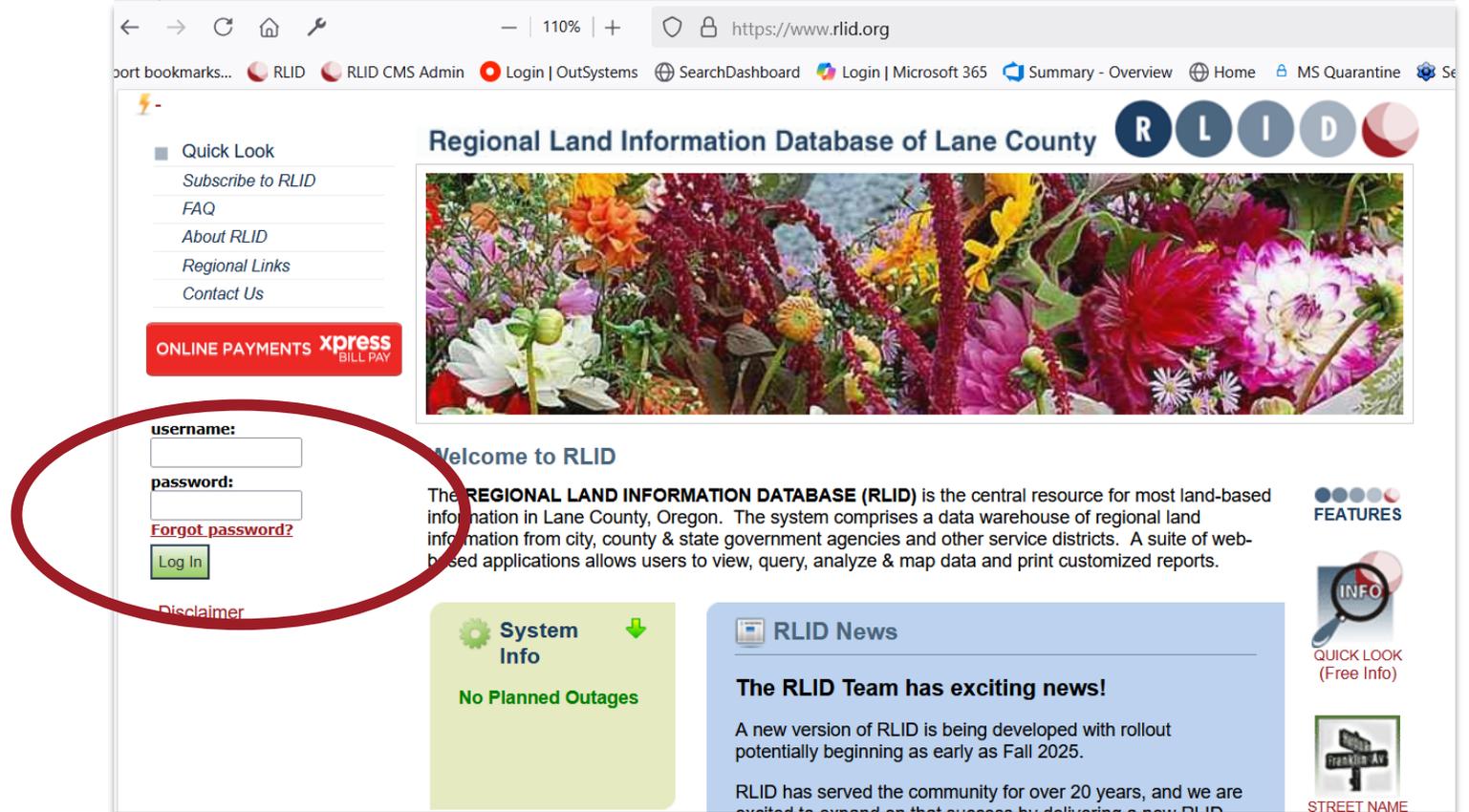
RLID Team  
Lane Council of Governments  
859 Willamette St., Suite 500, Eugene, OR 97401  
[www.rlid.org](http://www.rlid.org) | [www.lcog.org](http://www.lcog.org)

All folders are up to date. Connected to: Microsoft Exchange

# Logging In

Look for the login form on the left side of the home page

Use your shared username and your individual password to log in

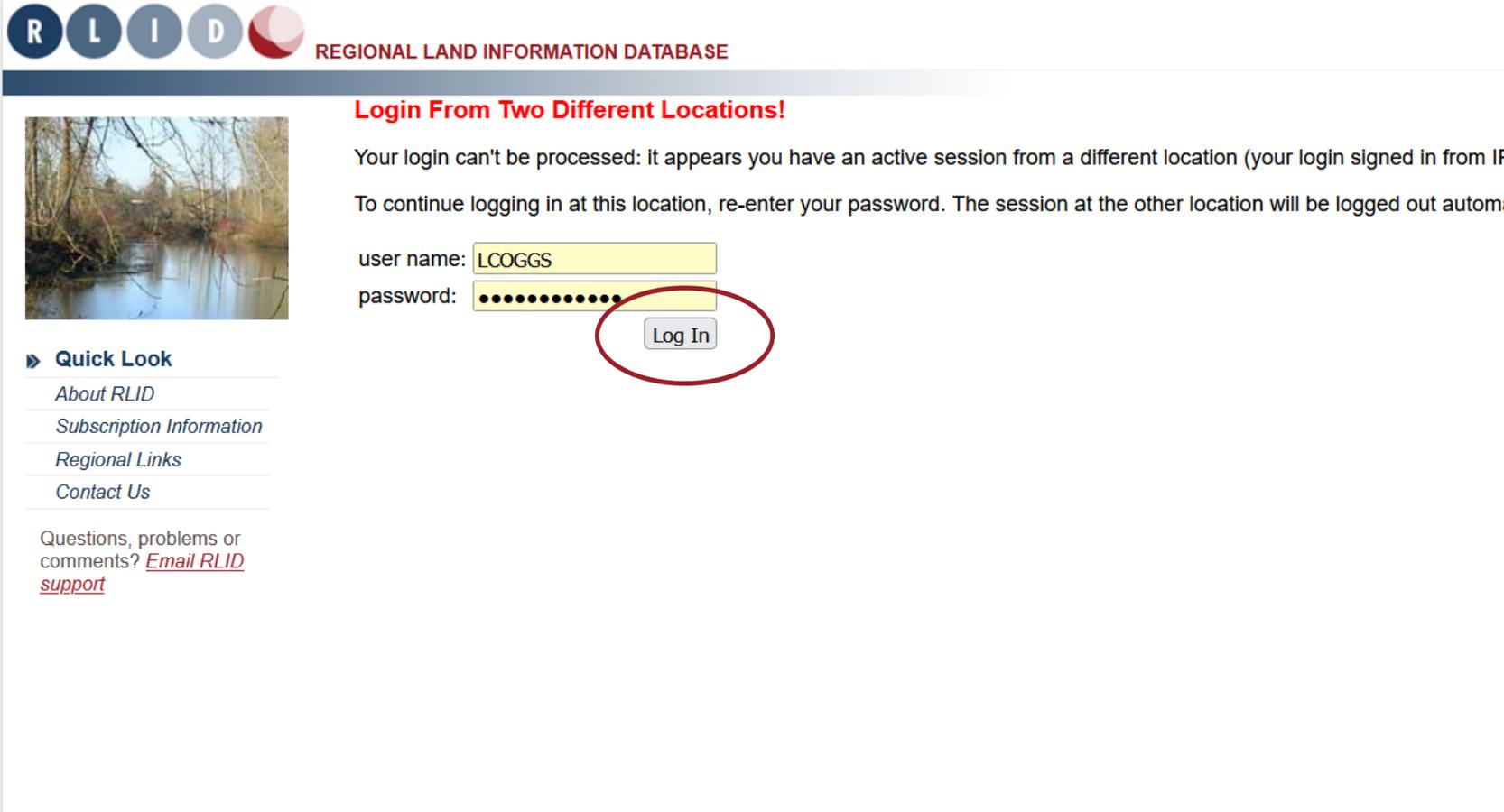


The screenshot shows the homepage of the Regional Land Information Database of Lane County (RLID). The browser address bar displays <https://www.rlid.org>. The page features a navigation menu on the left with links for "Quick Look", "Subscribe to RLID", "FAQ", "About RLID", "Regional Links", and "Contact Us". Below the menu is a red button for "ONLINE PAYMENTS xpress BILL PAY". The main content area includes a large image of colorful flowers, a "Welcome to RLID" section with a description of the database, and a "System Info" box stating "No Planned Outages". A "RLID News" section is also visible. The login form, consisting of "username:" and "password:" input fields, a "Forgot password?" link, and a "Log In" button, is circled in red. The browser's bookmark bar shows various links including "RLID", "RLID CMS Admin", "Login | OutSystems", "SearchDashboard", "Login | Microsoft 365", "Summary - Overview", "Home", "MS Quarantine", and "Se".

# Login From two Different Locations

If you see this screen, it's normal.

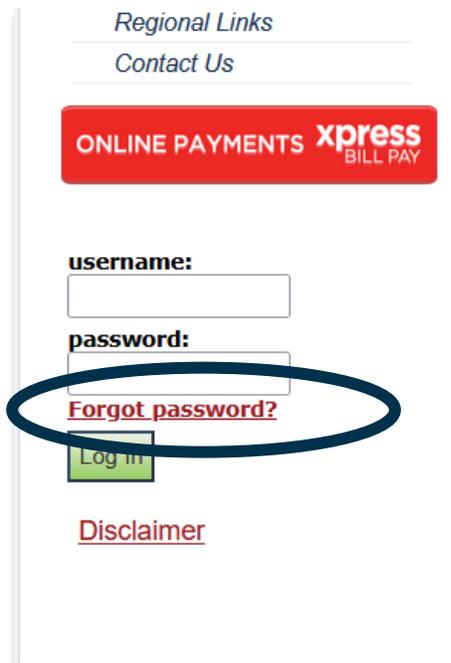
Click Log In to start your new session as usual.



The screenshot shows the RLID (Regional Land Information Database) login page. At the top, there are four circular icons containing the letters 'R', 'L', 'I', and 'D', followed by the text 'REGIONAL LAND INFORMATION DATABASE'. Below this, on the left, is a small image of a river and a 'Quick Look' menu with links to 'About RLID', 'Subscription Information', 'Regional Links', and 'Contact Us'. The main content area features a red heading 'Login From Two Different Locations!' and a message: 'Your login can't be processed: it appears you have an active session from a different location (your login signed in from IP... To continue logging in at this location, re-enter your password. The session at the other location will be logged out automa...'. Below the message are two input fields: 'user name:' with the text 'LCOGGS' and 'password:' with a masked password. A 'Log In' button is located below the password field and is circled in red.

# Password Reset

Click the Forgot Password link on the homepage



Regional Links  
Contact Us

ONLINE PAYMENTS **xpress**  
BILL PAY

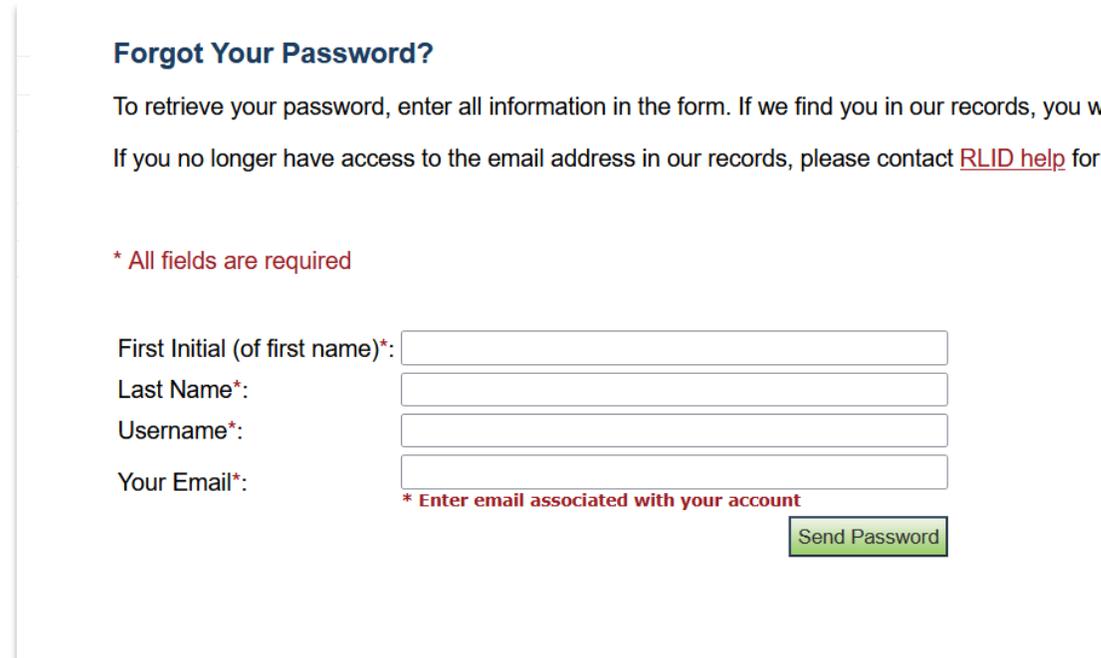
username:

password:

**Forgot password?**

Log in

[Disclaimer](#)



**Forgot Your Password?**

To retrieve your password, enter all information in the form. If we find you in our records, you will receive an email with your new password. If you no longer have access to the email address in our records, please contact [RLID help](#) for assistance.

\* All fields are required

First Initial (of first name)\*:

Last Name\*:

Username\*:

Your Email\*:   
\* Enter email associated with your account

Send Password

Fill out the form on the next page

- If what you put in the form matches the what we have in the database, you will receive an email that lets you reset your password
- If it doesn't match, email [support@rlid.org](mailto:support@rlid.org) and we can reset it for you

# Before you search



What are you trying to do?

What do you want to find out?



What information are you starting with?

- Owner name
- Street address
- Tax Account number
- Map and Taxlot number
- Business name
- Other information



What kind of output/ exported documents (if any) do you want?

- List of addresses
- Photos and documents
- Detailed report
- Map
- Spreadsheet

# Search Process Overview

Input search terms

Standard or  
Advanced  
Search Page

Review Results and  
open reports

Search Results Page

View and Export

Images (any pdf or image file)  
Summary Property Report (one page)  
Detailed Property Report  
RLID Maps  
Other reports

# Standard Search Inputs

The screenshot shows the RLID website's search interface. The header includes the RLID logo and the text 'REGIONAL LAND INFORMATION DATABASE'. A navigation menu on the left lists various services like 'HOME', 'Property Search', 'Maps', 'Deeds & Records', etc. The main content area is titled 'Standard Property Search' and contains instructions: 'Multiple search criteria may be entered in the search form' and 'Examples: Street Name and Owner Name, or House #'. There are two main search sections: 'Simple' and 'Advanced'. The 'Simple' section has a 'Site Address' input field with a 'reset' button and an example 'e.g. 123 Main, 44 E 7th.'. The 'Advanced' section has a 'Pre-Dir' dropdown, a 'House #' input, a 'Suffix' dropdown, a 'Street name starts with' dropdown, a 'Street Name' input, a 'Street Type' dropdown, a 'Unit Type' dropdown, and a 'Unit # (exact match)' input. At the bottom, there is a 'Map/Taxlot' section with a 'reset' button and a 'Mailing City' dropdown.



Search by full or  
partial address



Search owner  
name or business  
name



Search by tax  
account number



Search by map  
and taxlot

# Results Page: Icons

Icons are actions

The action applies to the property on that row of the results table



Most local government accounts and  
Super Premium Subscriptions



All other account types

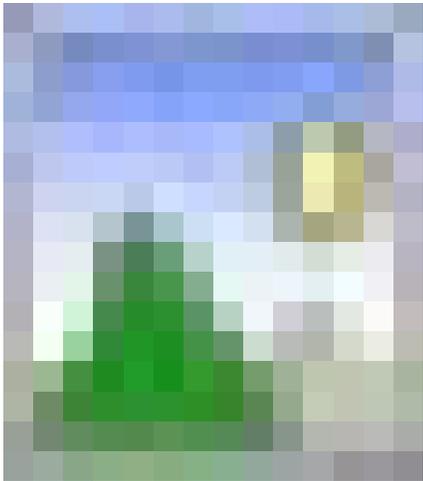
Note:

- *Properties with businesses will have an extra icon*
- *Some subscription levels have an extra icon*

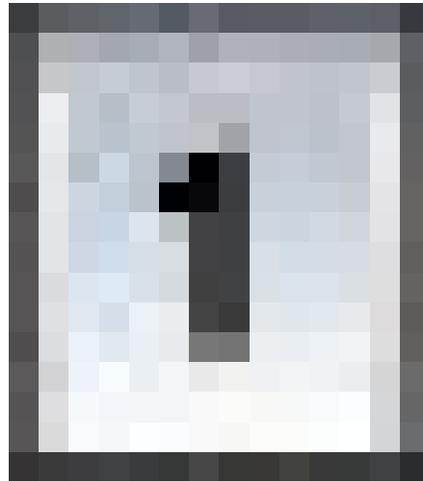
# Top Row Icons



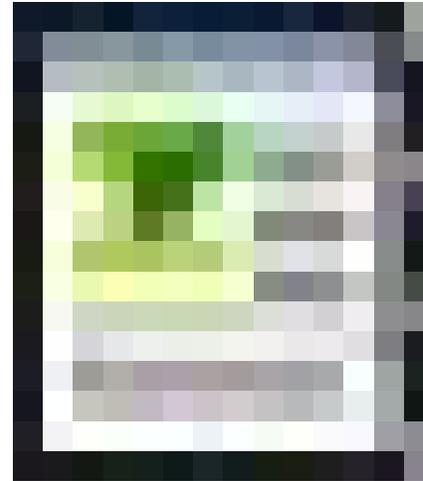
Top row: opens content in a new browser tab



Opens Images  
Page



Opens Summary  
Report



Opens Detailed  
Property Report

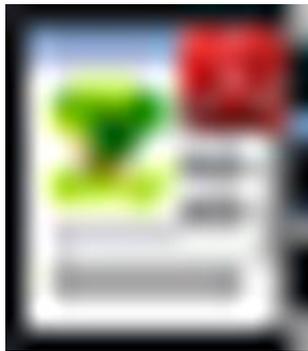


Opens RLID Maps,  
zooms to property

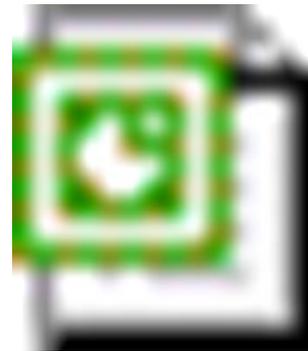
# Bottom Row Icons



Bottom row: download or view reports



Downloads Full Detailed Property Report as pdf



View Custom Property Report  
Choose sections of DPR to load as a webpage



View Profile Report  
Opens real estate industry report in new tab



View Business Report  
Only available if a business is at that address



Create Report Kit  
Available to most local government users and SuperPremium subscribers  
Will assemble a collection of reports based on settings

# Property Images



Images contains all the pdfs and pictures associated with a property

Taxmaps, plat images, FIRM maps, sketches, and more

Images have a file and metadata, or information about the file

**RLID** REGIONAL LAND INFORMATION DATABASE

PROPERTY RESEARCH AND REPORTING TOOL FOR LANE COUNTY, OREGON

hide menu

- HOME
- Property Search
  - Standard Search
  - Start Advanced Search
  - Start Map Search
- Maps
- Deeds & Records
- Taxes Balance Due
- Comp Sales Data
- Taxmap Search
- Other Applications
- Market Reports
- Data Warehouse
- Quick Look

Subscribe to RLID  
FAQ  
About RLID  
Regional Links  
Contact Us

Log Off

### Standard Property Search Images

**Site Address:** 859 Willamette St Ste 200 Eugene, OR 97401-2911  
**Map & Taxlot #:** 1703311404400  
**Tax Account #:** 1414117  
**Quick Links:** [1](#) [2](#)

#### Property Taxlot Records

Image	Type	Date Produced
<a href="#">1703311404400</a>	Property Taxlot Record	01/22/2025

#### Commercial Appraisal Cards

Image	Type	Date Archived
<a href="#">1703311404400</a>	Commercial Appraisal Card	02/26/2012

#### Current Taxmap(s)

Image	Type	Date Modified
<a href="#">17033114.pdf</a>	Current Taxmap	07/16/2019
<a href="#">17033114S003.pdf</a>	Current Taxmap	08/01/2011
<a href="#">17033114S002.pdf</a>	Current Taxmap	08/01/2011
<a href="#">17033114S001.pdf</a>	Current Taxmap	08/01/2011

#### Archived Taxmap(s)

Image	Type	Date Modified
<a href="#">17033114_20190716.pdf</a>	Archived Taxmap	07/16/2019
<a href="#">17033114_20161229.pdf</a>	Archived Taxmap	12/29/2016
<a href="#">17033114_20160707.pdf</a>	Archived Taxmap	07/07/2016
<a href="#">17033114_20160627.pdf</a>	Archived Taxmap	06/27/2016
<a href="#">17033114_20160208.pdf</a>	Archived Taxmap	02/08/2016
<a href="#">17033114_20150730.pdf</a>	Archived Taxmap	07/30/2015
<a href="#">17033114_12152014.pdf</a>	Archived Taxmap	12/15/2014
<a href="#">17033114_09112014.pdf</a>	Archived Taxmap	09/11/2014
<a href="#">17033114_06252014.pdf</a>	Archived Taxmap	06/25/2014
<a href="#">17033114_09262012.pdf</a>	Archived Taxmap	09/26/2012
<a href="#">17033114S003_07292011.pdf</a>	Archived Taxmap	08/01/2011

# Detailed Property Report



Print and export to pdf buttons at the top of the page

Information grouped into sections

Underlined links go to other RLID pages or external sites



Look for red info tags that have definitions or explanations

**RLID** REGIONAL LAND INFORMATION DATABASE

Property Search | Maps | Deeds & Records | Taxes Balance Due | Comp Sales Data | Taxmap Search | Other Applications | Market Reports | Data Warehouse | Quick Look | Log Off

Home > Property Search > Detailed Property Report

[New Property Search](#)

Go to: [dropdown]

**Site Address** 859 Willamette St Ste 200 Eugene, OR 97401-2911  
**Map & Taxlot#** 17-03-31-14-04400  
**SIC** N/A  
**Tax Account#** 1414117 a

**Property Owner 1**  
Lane Council of Governments  
859 Willamette St Ste 500  
Eugene, OR 97401  
[Tax account acreage](#) 0.39  
[Mapped taxlot acreage](#)<sup>†</sup> 0.39

<sup>a</sup> [Additional site address\(es\)](#) are associated with this tax account

Quick Links: [icon] [icon]

[Related Accts](#) [5419187](#) [5636890](#) [5692426](#) [5692920](#) [5737778](#) [5737804](#) [5737965](#) [5749283](#)

Show All Hide All

**Maps** <sup>i</sup>

Map & Taxlot # 17-03-31-14-04400  
Click the map(s) to zoom

[Report problem with map\(s\)](#)

Three map views are shown: a regional map of Eugene, a street map showing the property location at the intersection of Willamette St and W Park St, and an aerial view of the same area.

# RLID Maps (Basic and Pro)



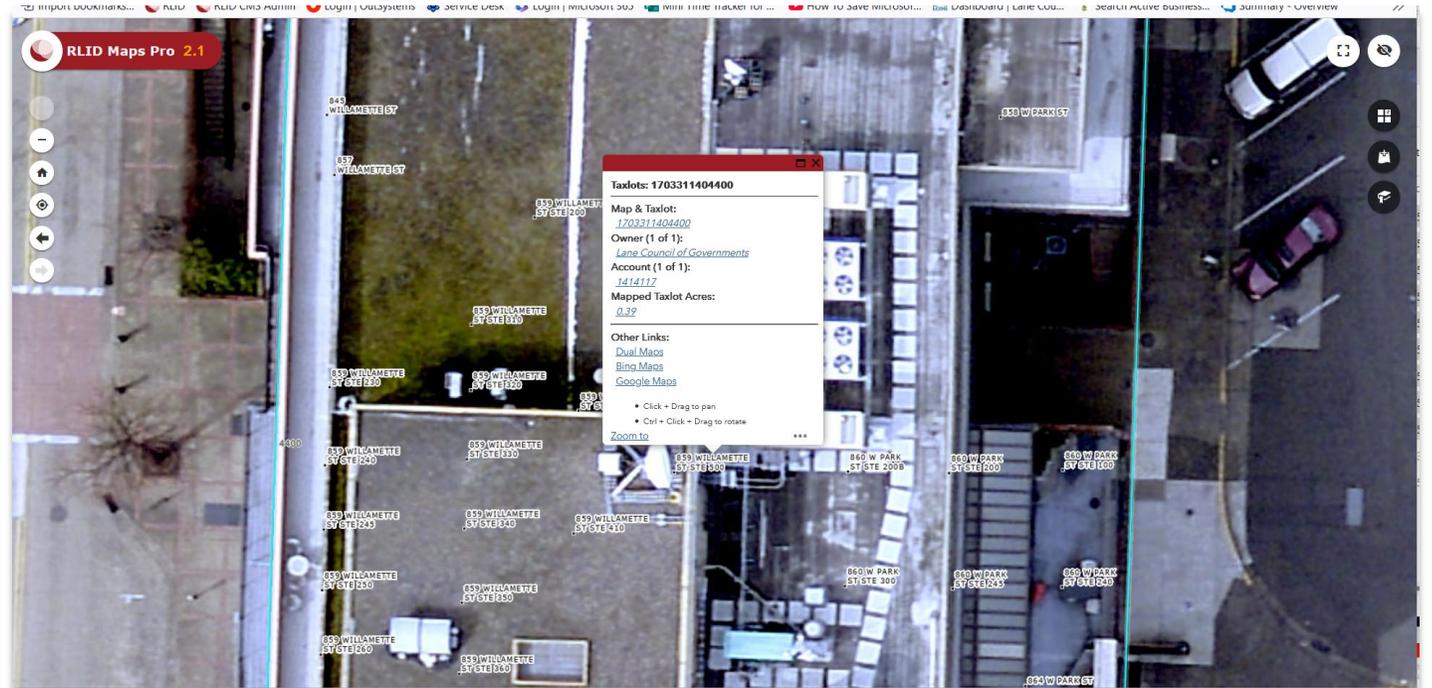
## RLID Maps Pro Only

Make a mailing list based on distance from an address ([tutorial](#))

Ability to add data layers including FEMA Flood Zones ([tutorial](#))

Curated list of relevant data sources

*Most local government users and SuperPremium Subscribers have Pro*



## Basic and Pro

Visually interact with map  
Search using Query

Draw, measure – distance, area  
View boundaries, road names

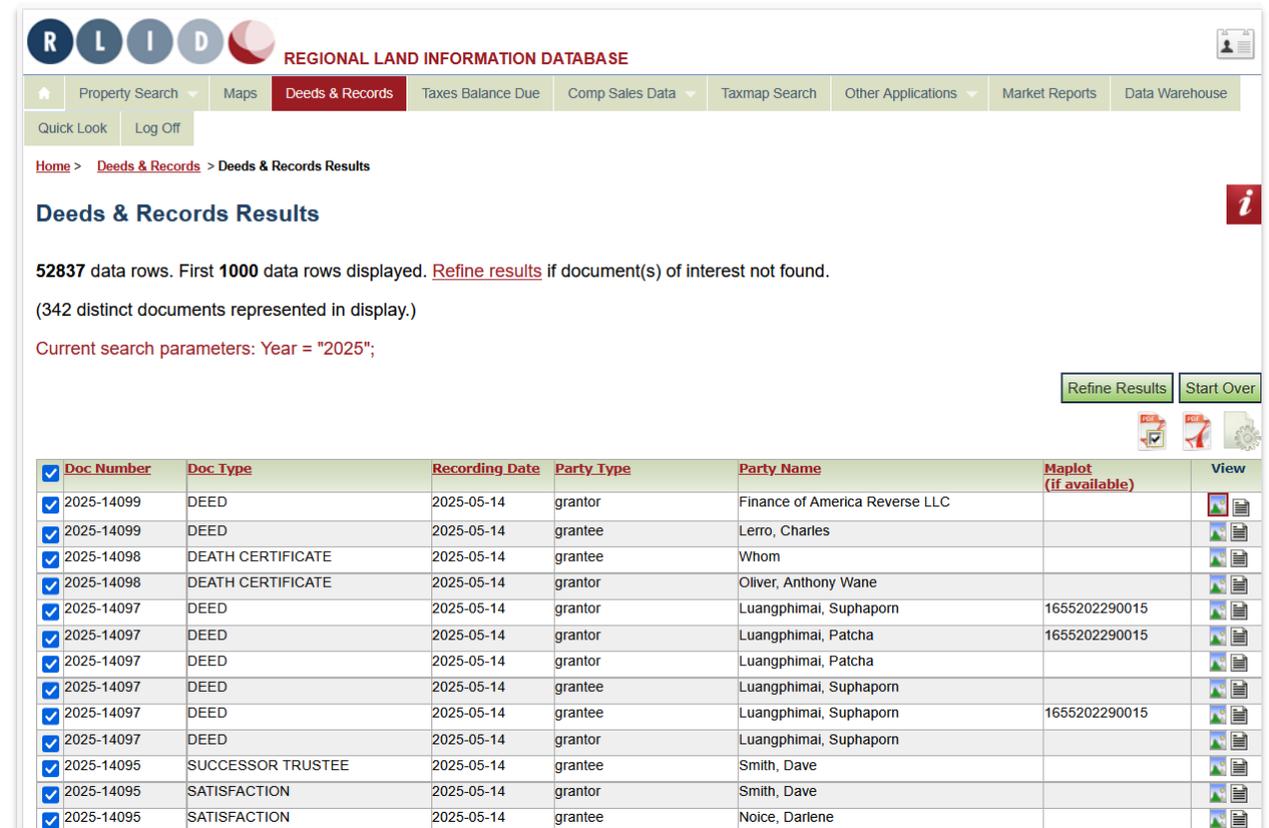
# Deeds and Records

Sales and Transfer documents are available through Property Search

If you need other kinds of recorded documents, use the Deeds and Records Search

- The Deeds and Records search tool will return documents recorded in Lane County and corresponding document images (pdfs).
- The database is updated nightly.
- Scanned images of recorded documents are *typically* available from 1994 forward

*Individual subscribers do not have access to Deeds and Records Search*



**REGIONAL LAND INFORMATION DATABASE**

Property Search Maps **Deeds & Records** Taxes Balance Due Comp Sales Data Taxmap Search Other Applications Market Reports Data Warehouse

Quick Look Log Off

Home > Deeds & Records > Deeds & Records Results

### Deeds & Records Results

52837 data rows. First 1000 data rows displayed. [Refine results](#) if document(s) of interest not found.  
(342 distinct documents represented in display.)

Current search parameters: Year = "2025";

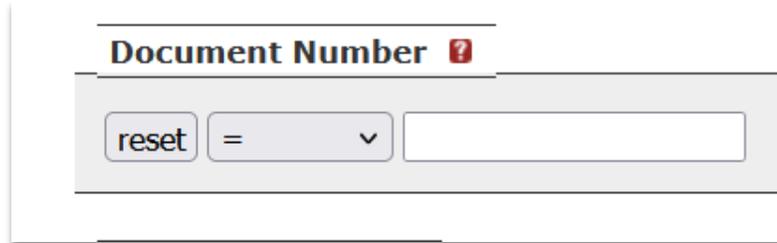
[Refine Results](#) [Start Over](#)

<input checked="" type="checkbox"/>	Doc Number	Doc Type	Recording Date	Party Type	Party Name	Maplot (if available)	View
<input checked="" type="checkbox"/>	2025-14099	DEED	2025-05-14	grantor	Finance of America Reverse LLC		 
<input checked="" type="checkbox"/>	2025-14099	DEED	2025-05-14	grantee	Lerro, Charles		 
<input checked="" type="checkbox"/>	2025-14098	DEATH CERTIFICATE	2025-05-14	grantee	Whom		 
<input checked="" type="checkbox"/>	2025-14098	DEATH CERTIFICATE	2025-05-14	grantor	Oliver, Anthony Wane		 
<input checked="" type="checkbox"/>	2025-14097	DEED	2025-05-14	grantor	Luangphimai, Suphapor	1655202290015	 
<input checked="" type="checkbox"/>	2025-14097	DEED	2025-05-14	grantor	Luangphimai, Patcha	1655202290015	 
<input checked="" type="checkbox"/>	2025-14097	DEED	2025-05-14	grantor	Luangphimai, Patcha		 
<input checked="" type="checkbox"/>	2025-14097	DEED	2025-05-14	grantee	Luangphimai, Suphapor		 
<input checked="" type="checkbox"/>	2025-14097	DEED	2025-05-14	grantee	Luangphimai, Suphapor	1655202290015	 
<input checked="" type="checkbox"/>	2025-14097	DEED	2025-05-14	grantor	Luangphimai, Suphapor		 
<input checked="" type="checkbox"/>	2025-14095	SUCCESSOR TRUSTEE	2025-05-14	grantee	Smith, Dave		 
<input checked="" type="checkbox"/>	2025-14095	SATISFACTION	2025-05-14	grantor	Smith, Dave		 
<input checked="" type="checkbox"/>	2025-14095	SATISFACTION	2025-05-14	grantee	Noice, Darlene		 

# Deeds and Records: Search inputs

## By Document Number

Use this if you are looking for a specific document, and you know its document number

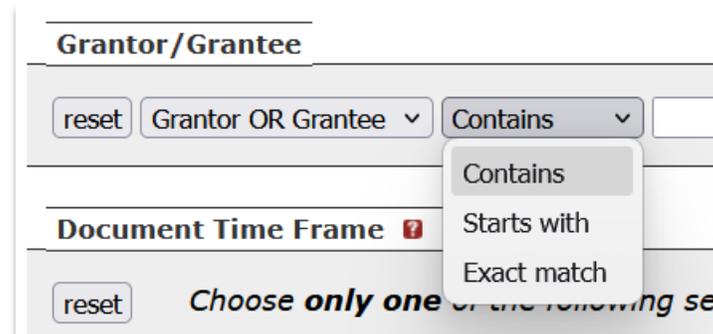


The screenshot shows a search input field titled "Document Number" with a red question mark icon. Below the title is a "reset" button, an equals sign (=) in a box, a dropdown arrow (v), and an empty text input box.

## By Grantor or Grantee

Try parts of the name you are looking for or alternate spellings and abbreviations

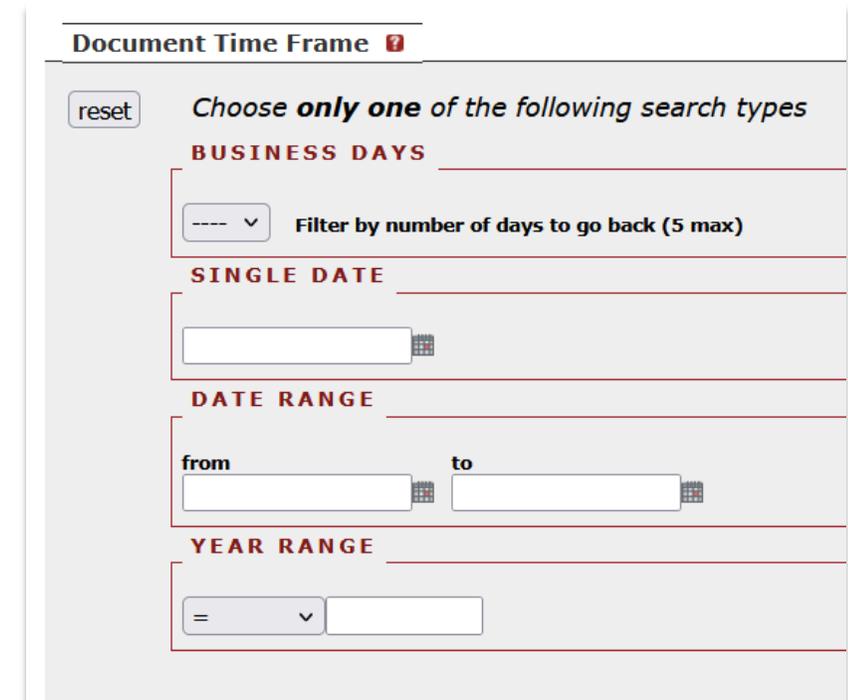
- Depending on how the document was recorded, the name may be entered differently than you expect



The screenshot shows a search input field titled "Grantor/Grantee". It includes a "reset" button, a dropdown menu with "Grantor OR Grantee" selected, and a "Contains" dropdown menu. The "Contains" dropdown is open, showing options: "Contains", "Starts with", and "Exact match".

## When the document was recorded

Search by date range, year range, a specific date, or a set number of days ago within the last week



The screenshot shows a search input field titled "Document Time Frame" with a red question mark icon. It includes a "reset" button and the instruction "Choose **only one** of the following search types". There are four sections, each with a red border:

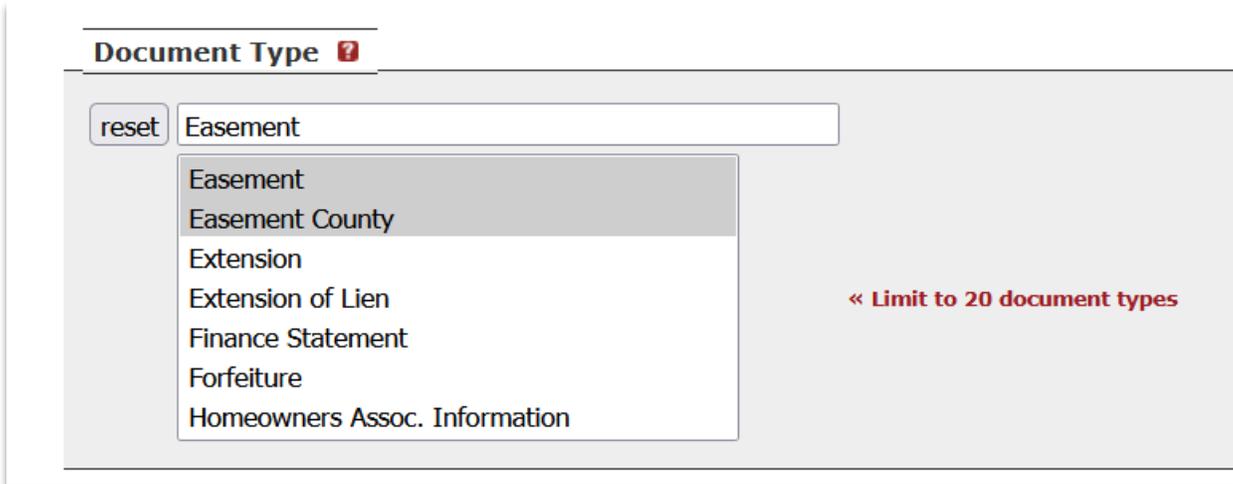
- BUSINESS DAYS**: Includes a dropdown menu with "----" and the text "Filter by number of days to go back (5 max)".
- SINGLE DATE**: Includes a date input field with a calendar icon.
- DATE RANGE**: Includes "from" and "to" labels, each followed by a date input field with a calendar icon.
- YEAR RANGE**: Includes an equals sign (=) in a box, a dropdown arrow (v), and an empty text input box.

# Deeds and Records: Other ways to search

## By Document Type

You can limit your results to certain types of documents

- To include more than one document type, hold the **shift** key while clicking the document name

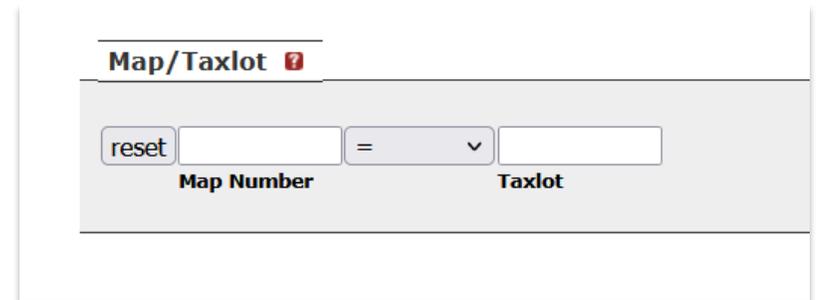


The screenshot shows a search filter titled "Document Type" with a help icon. Below the title is a "reset" button and a text input field containing "Easement". A dropdown menu is open, listing several document types: "Easement", "Easement County", "Extension", "Extension of Lien", "Finance Statement", "Forfeiture", and "Homeowners Assoc. Information". To the right of the dropdown, there is a red text link that says "« Limit to 20 document types".

## By Map and Taxlot number

You can search by Map and Taxlot number *if a Map and Taxlot number was included when the document was recorded*

- Many documents may include Map and Taxlot numbers somewhere in the text of the document, but the number is not part of the document's *metadata*, which means it won't come up in a search



The screenshot shows a search filter titled "Map/Taxlot" with a help icon. Below the title is a "reset" button, a text input field, an equals sign, a dropdown arrow, another text input field, and a "Taxlot" label. Below the input fields are the labels "Map Number" and "Taxlot".

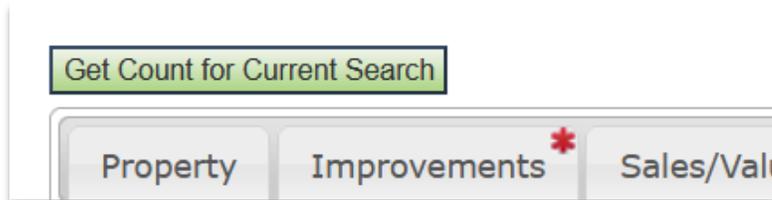
# Advanced Search

VERY DETAILED: You can search based on almost anything found in the detailed property report

Nested forms and tabs: The red \* shows on the tab when you have typed a value into one of its fields

- You don't need to use all the tabs! Using one or two works great

Check result count before leaving the search page: this lets you check if your search results are returning too many or too few results



*Most local government users and SuperPremium Subscribers have Advanced Search*

## Some use cases

- Get a group of properties that share common features like zoning, service districts, etc.
- Find the taxed value when you know the name of a mobile home owner and the address where the mobile home is located

## Example:

Properties with an assessed value over \$1,000,000 inside the West Lane Ambulance District with out of state owners

- ⇒ Owner state in USA but not in Oregon;
- ⇒ Assessed Total Value  $\geq$  1000000;
- ⇒ Ambulance District = "Western";

76 Results

# Search Tips and RLID Support

## Search Tips:

- Less is more
  - Try parts of names
  - Leave off directional prefixes or street types
- Try the address number and one other piece of information
- Use RLID Maps to explore the area
  - Click on taxlot boundaries to pop up information about that location
  - Click the underlined taxlot number to see that property in RLID
- Contact support for help

## Contact support when:

- You can't recover your password
- You need help adding a person to your organization's account
- You need help using advanced search
- A link is broken, or something on the site isn't working
- You found results that are incomplete or incorrect
  - RLID Support will forward this to the agency that provides the information

# Questions?

RLID Support

Frequently Asked Questions: <https://www.rlid.org/faq/>

Email: [support@rlid.org](mailto:support@rlid.org)

Voicemail message: 541-682-1100